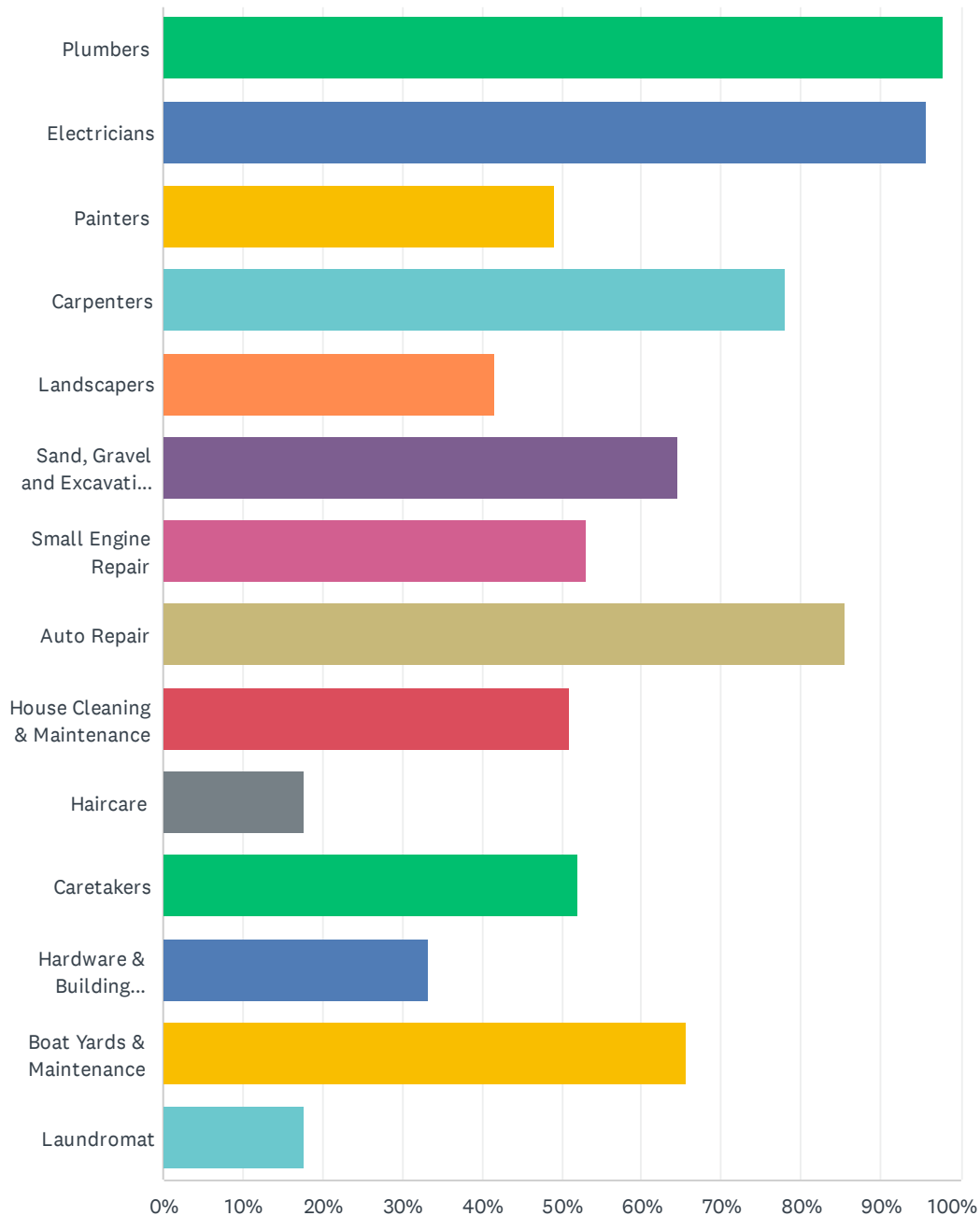


# Q1 Essential on-island businesses? Please check the businesses you feel are essential for island people to provide in order to support your daily life on the island.

Answered: 96 Skipped: 2



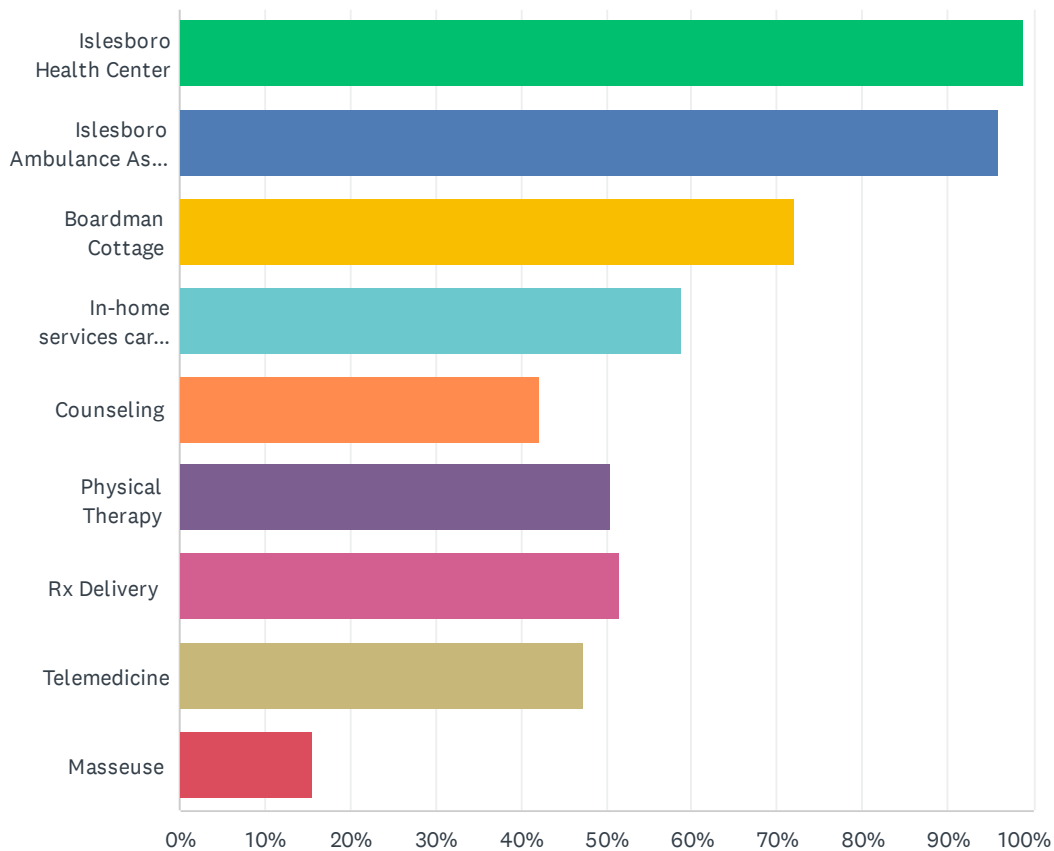
## Islesboro Essential Services & Businesses Survey 2023

ANSWER CHOICES	RESPONSES	
Plumbers	97.92%	94
Electricians	95.83%	92
Painters	48.96%	47
Carpenters	78.13%	75
Landscapers	41.67%	40
Sand, Gravel and Excavation Contractors	64.58%	62
Small Engine Repair	53.13%	51
Auto Repair	85.42%	82
House Cleaning & Maintenance	51.04%	49
Haircare	17.71%	17
Caretakers	52.08%	50
Hardware & Building Supplies	33.33%	32
Boat Yards & Maintenance	65.63%	63
Laundromat	17.71%	17
Total Respondents: 96		

#	OTHER (PLEASE SPECIFY)	DATE
1	AAA support nail care not just diabetic care vet or vet technician who can give basic treatment ie nail trim some vaccinations etc movies activities for young people esp in summer activities for seniors	2/24/2023 1:25 PM
2	Prescription Drug Store / Service	2/23/2023 10:01 PM
3	I didn't check plumbers and electricians because the local ones are so busy they have no time for most ordinary jobs, so I've resorted to using off island services. Alas.	2/23/2023 2:53 PM
4	A modest pharmacy???? Tree services	2/23/2023 1:41 PM
5	Plowing. Everything on this list is important, but I checked the items I feel are difficult to live without on this island. I can live without a haircut, but if my car stalls, it is very expensive to get it off the island to get fixed.	2/23/2023 11:19 AM
6	periodic pet services on island, vaccination s e.g., LIBRARY IS ESSENTIAL	2/23/2023 11:09 AM
7	Heating fuel and gas suppliers Wood cutters Electric, internet and phone utility services Plowing	2/23/2023 10:21 AM
8	Heating service and repair. We have enough dump truck and lawn mowers	2/23/2023 8:46 AM
9	IT service.	2/23/2023 8:03 AM
10	The on island work force currently can not effectively support the islands needs. This has intensified as the influx of new people who have moved here- are not 'service providers' and whom have come as broadband has allowed them to work from home. The assistance from IESC is a huge benefit to young people in particular, trying to stay on island and earn a living/start a business and be part of their community.	2/23/2023 8:00 AM
11	Grocery	2/23/2023 5:44 AM
12	Dry Cleaning. Pet watching, nail salon	2/23/2023 5:18 AM

## Q2 Health-related services? Please check the health-related services you feel are essential for island people to provide in order to support your daily life on the island.

Answered: 97 Skipped: 1



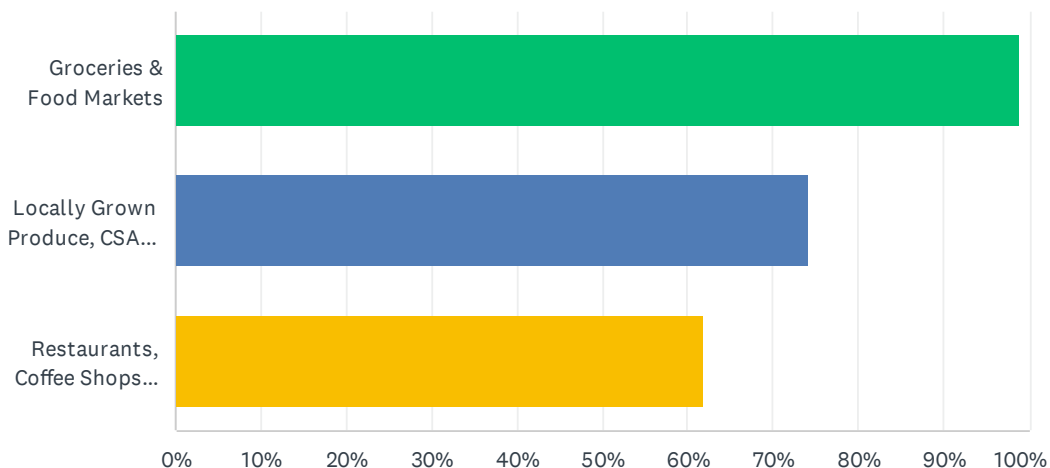
ANSWER CHOICES	RESPONSES
Islesboro Health Center	98.97% 96
Islesboro Ambulance Assoc - EMT & EMS	95.88% 93
Boardman Cottage	72.16% 70
In-home services care services	58.76% 57
Counseling	42.27% 41
Physical Therapy	50.52% 49
Rx Delivery	51.55% 50
Telemedicine	47.42% 46
Masseur	15.46% 15
Total Respondents: 97	

## Islesboro Essential Services & Businesses Survey 2023

#	OTHER (PLEASE SPECIFY)	DATE
1	Dentist/hygenist	2/24/2023 1:25 PM
2	on-island transportation for those unable to drive to much- needed social events, engagements, library, church etc.	2/23/2023 11:55 AM
3	Fire and police.	2/23/2023 10:21 AM
4	Ambulance people	2/23/2023 8:46 AM
5	Regular P/t veterinary services	2/23/2023 8:21 AM
6	Dental hygiene .	2/23/2023 8:03 AM
7	<p>These are all beneficial services to the island. Some have additional conversation that is needed for context. Key issue being 'work force' to fulfill the physical components. Health Center - already town supported / community supported. Plans for its future over the top and they already dabble in way too extensive care that they are not fully capable of responsibly providing. Ambulance - ESSENTIAL for the community to provide immediate care for transport to off island facilities where cases can generally be handled effectively Boardman - provides a wonderful service for island families whom can keep their loved ones close to them during the last years or months of life. In home services - currently there are services that come to the island to provide day services for individuals as well as those working through Boardman Cottage - Counseling - essential to the overall population - however counseling/therapy is a very personal experience and client - provider must be a good fit for best results. We have telemedicine/Zoom capabilities and many utilize the services of select/preferred providers that way. In person is no longer the preferred method for a growing majority of clients. Physical Therapy - continued service of the PT that comes to the island is a huge benefit for many. It would be nice to have an option for the service - the ICC seems to be a solid venue for the service provider with the fitness center available. RX delivery - ESSENTIAL - with consistency of mail services/UPS key to majority of medications/supplies. Again - consistency of service. Also Facebook/connections/friends etc. have allowed for pickup of medications for a long time and majority of people understand the issues with ferry/mail etc and utilize our community as needed. Telemedicine - We've had this capability for some time. Perhaps I'm confused. I think the health center connecting with off island providers this way with patients is important due to the health centers limitations. There are so many people needing specialist care who rely on the health center, in my opinion - inappropriately so. Mistreatment with medications/misdiagnosis is a reality. Do not discredit the service the health center is there to provide, but believe that when treating patients with chronic conditions, mental health etc. it is critical that treatment is done under the care of the proper specialist- maintenance as a team with the health center fine - otherwise it's simply dangerous. Masseur - we have community members providing this service - perhaps sporadically. Beneficial, not sure if essential.</p>	2/23/2023 8:00 AM
8	Churches	2/23/2023 7:36 AM

### Q3 Food-related businesses? Please check the food-related businesses you feel are essential for island business people to provide to support your daily life on the island.

Answered: 97 Skipped: 1



ANSWER CHOICES	RESPONSES
Groceries & Food Markets	98.97% 96
Locally Grown Produce, CSA and Farmer's Markets	74.23% 72
Restaurants, Coffee Shops & Cafes - Prepared Food.	61.86% 60
Total Respondents: 97	

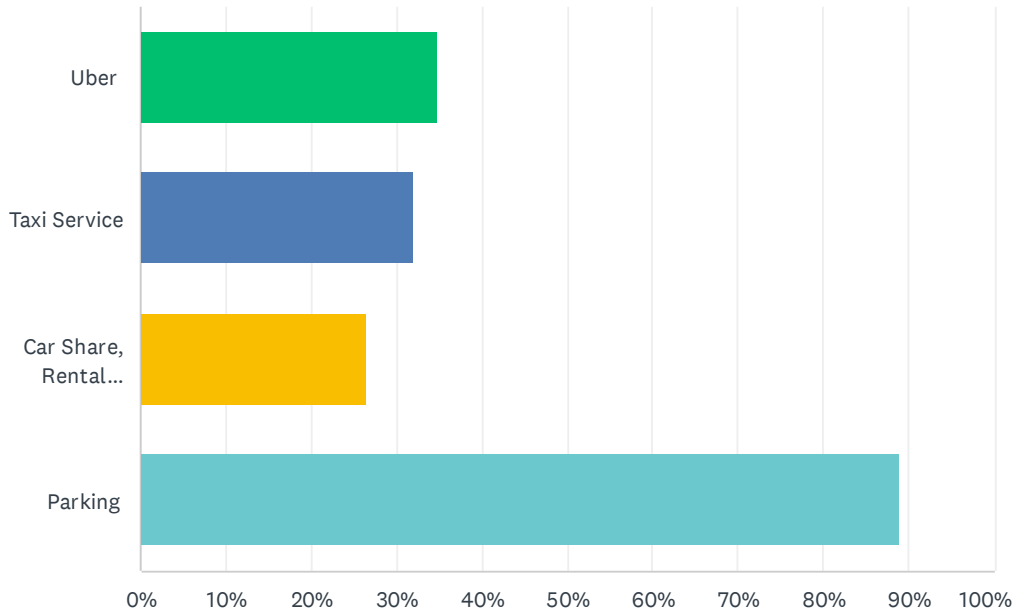
#	OTHER (PLEASE SPECIFY)	DATE
1	A bar	3/2/2023 10:53 PM
2	Getting prepared foods at the grocery store is very important to us.	2/28/2023 11:16 AM
3	ice cream shop gift shop	2/24/2023 1:25 PM
4	Get some young entrepreneurs to establish a brew pub! We have The Pub at one time and it was a success.	2/23/2023 6:17 PM
5	Coffee shop/cafe with light lunch offerings...most important for social health, especially for those alone, aging. Food businesses require 24/7 oversight, so restaurant not profitable given access to and shelf-life of essentials needed for final "product." Have personal experience with this category on island over many decades.	2/23/2023 11:55 AM
6	Again, all of these things are important. I would love to have a real restaurant here. But I can live without that.	2/23/2023 11:19 AM
7	Community spaces seem essential; places to gather, talk, share...	2/23/2023 11:09 AM
8	Our two stores and the farmers markets, CSA seem to do a great job with providing food service. I can't get behind restaurant services being essential. More of a luxury. Same as far as cafe. There are countless community dinners/events that provide gathering places as such. Traditionally these businesses/providers do not flourish long term. Simplicity in these services perhaps a key to having a 'good run'.	2/23/2023 8:00 AM

# Islesboro Essential Services & Businesses Survey 2023

9	Restaurant that serves dinner	2/23/2023 5:44 AM
10	Catering/ food delivery	2/23/2023 5:18 AM

## Q4 What services, if they were available near the Ferry Terminals, would help support your daily life on the island?

Answered: 72 Skipped: 26



ANSWER CHOICES	RESPONSES	
Uber	34.72%	25
Taxi Service	31.94%	23
Car Share, Rental Alternatives	26.39%	19
Parking	88.89%	64
Total Respondents: 72		

#	OTHER (PLEASE SPECIFY)	DATE
1	It's more important to have those options available in Lincolnville. You can usually find someone to pick you up or drop you off on island.	3/8/2023 11:02 AM
2	Island shuttle. Loop of the island every hour during ferry hours for pickup/dropoff along main roads.	2/27/2023 7:44 PM
3	Of street parking expansion lot. The cars parked 24/7 along edge of Ferry Road are dangerous to pedestrians and traffic and they are unsightly	2/23/2023 10:01 PM
4	As we age, having alternative car share options or drivers who're available on island to run errands for someone or take someone to appt.	2/23/2023 2:53 PM
5	I love having the summer time food option.	2/23/2023 1:41 PM
6	on-island transportation for those unable to drive to much- needed social events, engagements, library, church etc. (see above in Health-related services)	2/23/2023 11:55 AM
7	Permanent assigned parking with availability of electric vehicle charging on the Lincolnville side. I would love to be able to leave a car on the other side and just walk on the ferry. Or,	2/23/2023 11:19 AM

## Islesboro Essential Services & Businesses Survey 2023

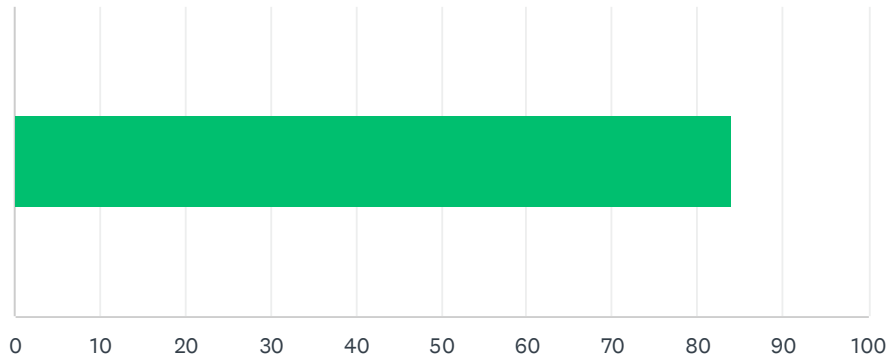
reliable van/bus service on the Lincolnville side that goes up and down from Belfast to Rockland several times a day.

8	none of the above because we very rarely leave the island	2/23/2023 11:09 AM
9	In many of the Pacific Islands there are vans (10 passengers?) that just circle the island. They are very inexpensive. I wonder if it would be possible to have one van that schedules itself to meet the ferry? Something like: Leave Dark Harbor (or more south) Go up and around past Joint Point and Spragues Beach, and comes down past the Historical Society, and takes West Shore Drive to the ferry. Then it would go up to the Post Office and head back down to Dark Harbor. It would have to get to Grindle Point at XX:20, to pick up new passengers and drop off ferry passengers. It would at least give people a way of getting around with out a car.	2/23/2023 10:42 AM
10	Lincolnville side for parking and short term car rental	2/23/2023 10:23 AM
11	Not an issue for me	2/23/2023 9:06 AM
12	Not critical but quicksilver is important and Uber / taxi availability on Lincolnville would be helpful.	2/23/2023 8:59 AM
13	Parking particularly in summer is problematic. It would be nice to see reserved spaces for fishermen/waterfront, but this would end up being abused just as the parking limit on the pier is consistently abused. It seems that individuals are working out these transport issues adequately. With the workforce as it is, is Uber or a taxi service would likely be high priced therefore limited to those who could consistently utilize it.	2/23/2023 8:00 AM
14	Water taxi	2/23/2023 7:36 AM
15	Taxi or Uber or Lyft.....probably demand only needs one service, but with a few drivers for shift sharing	2/23/2023 5:18 AM



## Q5 How important is an on-island retail gas pump?

Answered: 98 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	84	8,242	98
Total Respondents: 98			

#		DATE
1	100	3/15/2023 8:41 PM
2	47	3/12/2023 11:48 AM
3	61	3/8/2023 11:02 AM
4	97	3/5/2023 11:30 AM
5	100	3/4/2023 11:17 PM
6	100	3/4/2023 8:27 PM
7	72	3/4/2023 12:01 PM
8	100	3/2/2023 10:53 PM
9	74	3/2/2023 3:46 PM
10	92	3/1/2023 11:17 AM
11	50	2/28/2023 11:16 AM
12	78	2/28/2023 10:50 AM
13	100	2/28/2023 9:38 AM
14	36	2/27/2023 7:44 PM
15	100	2/27/2023 9:25 AM
16	90	2/26/2023 3:46 PM
17	100	2/26/2023 7:29 AM
18	52	2/25/2023 12:20 PM
19	100	2/24/2023 6:19 PM
20	61	2/24/2023 6:06 PM

## Islesboro Essential Services & Businesses Survey 2023

21	99	2/24/2023 3:08 PM
22	100	2/24/2023 1:25 PM
23	95	2/24/2023 7:48 AM
24	65	2/23/2023 10:01 PM
25	54	2/23/2023 8:26 PM
26	100	2/23/2023 7:13 PM
27	100	2/23/2023 6:17 PM
28	100	2/23/2023 6:11 PM
29	100	2/23/2023 6:00 PM
30	95	2/23/2023 4:43 PM
31	100	2/23/2023 4:17 PM
32	100	2/23/2023 3:36 PM
33	40	2/23/2023 3:13 PM
34	99	2/23/2023 3:02 PM
35	100	2/23/2023 2:53 PM
36	14	2/23/2023 1:41 PM
37	100	2/23/2023 1:29 PM
38	95	2/23/2023 12:41 PM
39	99	2/23/2023 12:36 PM
40	98	2/23/2023 12:22 PM
41	92	2/23/2023 11:58 AM
42	90	2/23/2023 11:55 AM
43	94	2/23/2023 11:32 AM
44	93	2/23/2023 11:25 AM
45	28	2/23/2023 11:19 AM
46	94	2/23/2023 11:09 AM
47	88	2/23/2023 11:09 AM
48	55	2/23/2023 11:09 AM
49	49	2/23/2023 11:05 AM
50	100	2/23/2023 11:01 AM
51	49	2/23/2023 10:48 AM
52	100	2/23/2023 10:42 AM
53	100	2/23/2023 10:41 AM
54	99	2/23/2023 10:40 AM
55	24	2/23/2023 10:34 AM
56	95	2/23/2023 10:23 AM
57	99	2/23/2023 10:21 AM
58	100	2/23/2023 9:52 AM

## Islesboro Essential Services & Businesses Survey 2023

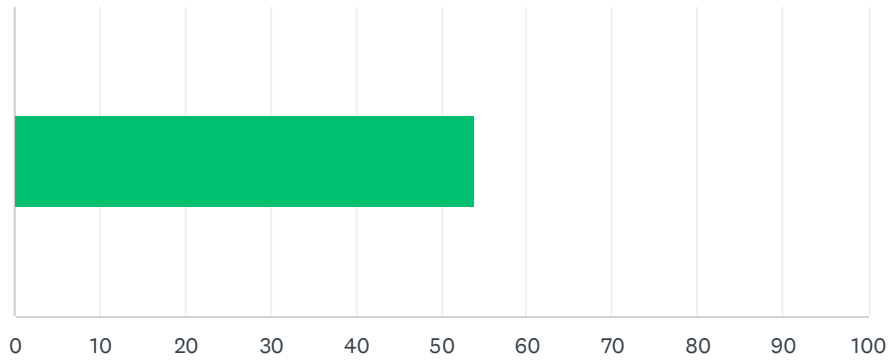
59	90	2/23/2023 9:47 AM
60	56	2/23/2023 9:23 AM
61	96	2/23/2023 9:15 AM
62	100	2/23/2023 9:13 AM
63	100	2/23/2023 9:06 AM
64	100	2/23/2023 8:59 AM
65	97	2/23/2023 8:59 AM
66	100	2/23/2023 8:58 AM
67	30	2/23/2023 8:57 AM
68	100	2/23/2023 8:54 AM
69	91	2/23/2023 8:49 AM
70	73	2/23/2023 8:48 AM
71	100	2/23/2023 8:46 AM
72	68	2/23/2023 8:39 AM
73	51	2/23/2023 8:35 AM
74	52	2/23/2023 8:28 AM
75	100	2/23/2023 8:25 AM
76	100	2/23/2023 8:22 AM
77	65	2/23/2023 8:21 AM
78	100	2/23/2023 8:10 AM
79	73	2/23/2023 8:07 AM
80	100	2/23/2023 8:04 AM
81	100	2/23/2023 8:03 AM
82	100	2/23/2023 8:00 AM
83	100	2/23/2023 7:59 AM
84	59	2/23/2023 7:36 AM
85	53	2/23/2023 7:24 AM
86	100	2/23/2023 6:51 AM
87	89	2/23/2023 6:46 AM
88	100	2/23/2023 6:26 AM
89	84	2/23/2023 6:17 AM
90	94	2/23/2023 6:08 AM
91	97	2/23/2023 6:03 AM
92	85	2/23/2023 5:44 AM
93	51	2/23/2023 5:38 AM
94	100	2/23/2023 5:37 AM
95	100	2/23/2023 5:18 AM
96	100	2/23/2023 5:02 AM

# Islesboro Essential Services & Businesses Survey 2023

97	76	1/26/2023 2:17 PM
98	100	1/25/2023 6:47 PM

## Q6 How important is a public Level 3 (fast) Electric Vehicle charger?

Answered: 94 Skipped: 4



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	54	5,079	94
Total Respondents: 94			

#		DATE
1	0	3/15/2023 8:41 PM
2	98	3/12/2023 11:48 AM
3	16	3/8/2023 11:02 AM
4	50	3/5/2023 11:30 AM
5	85	3/4/2023 11:17 PM
6	45	3/4/2023 8:27 PM
7	72	3/4/2023 12:01 PM
8	53	3/2/2023 10:53 PM
9	77	3/2/2023 3:46 PM
10	1	3/1/2023 11:17 AM
11	50	2/28/2023 11:16 AM
12	75	2/28/2023 10:50 AM
13	100	2/28/2023 9:38 AM
14	49	2/27/2023 7:44 PM
15	42	2/27/2023 9:25 AM
16	69	2/26/2023 3:46 PM
17	40	2/26/2023 7:29 AM
18	55	2/25/2023 12:20 PM
19	100	2/24/2023 6:19 PM
20	50	2/24/2023 6:06 PM

## Islesboro Essential Services & Businesses Survey 2023

21	49	2/24/2023 3:08 PM
22	29	2/24/2023 1:25 PM
23	96	2/24/2023 7:48 AM
24	65	2/23/2023 10:01 PM
25	89	2/23/2023 8:26 PM
26	25	2/23/2023 7:13 PM
27	100	2/23/2023 6:17 PM
28	70	2/23/2023 6:11 PM
29	11	2/23/2023 6:00 PM
30	60	2/23/2023 4:43 PM
31	3	2/23/2023 4:17 PM
32	0	2/23/2023 3:36 PM
33	47	2/23/2023 3:13 PM
34	99	2/23/2023 3:02 PM
35	100	2/23/2023 2:53 PM
36	67	2/23/2023 1:41 PM
37	75	2/23/2023 1:29 PM
38	55	2/23/2023 12:41 PM
39	50	2/23/2023 12:36 PM
40	39	2/23/2023 12:22 PM
41	63	2/23/2023 11:58 AM
42	52	2/23/2023 11:55 AM
43	18	2/23/2023 11:32 AM
44	91	2/23/2023 11:25 AM
45	21	2/23/2023 11:19 AM
46	47	2/23/2023 11:09 AM
47	98	2/23/2023 11:09 AM
48	70	2/23/2023 11:09 AM
49	2	2/23/2023 11:05 AM
50	50	2/23/2023 11:01 AM
51	52	2/23/2023 10:48 AM
52	0	2/23/2023 10:42 AM
53	6	2/23/2023 10:41 AM
54	67	2/23/2023 10:40 AM
55	72	2/23/2023 10:34 AM
56	50	2/23/2023 10:23 AM
57	6	2/23/2023 10:21 AM
58	78	2/23/2023 9:52 AM

## Islesboro Essential Services & Businesses Survey 2023

59	90	2/23/2023 9:47 AM
60	52	2/23/2023 9:23 AM
61	1	2/23/2023 9:15 AM
62	52	2/23/2023 9:13 AM
63	100	2/23/2023 9:06 AM
64	75	2/23/2023 8:59 AM
65	51	2/23/2023 8:59 AM
66	100	2/23/2023 8:58 AM
67	0	2/23/2023 8:57 AM
68	72	2/23/2023 8:49 AM
69	72	2/23/2023 8:48 AM
70	7	2/23/2023 8:46 AM
71	49	2/23/2023 8:39 AM
72	50	2/23/2023 8:35 AM
73	54	2/23/2023 8:28 AM
74	100	2/23/2023 8:25 AM
75	50	2/23/2023 8:22 AM
76	69	2/23/2023 8:21 AM
77	100	2/23/2023 8:10 AM
78	4	2/23/2023 8:07 AM
79	100	2/23/2023 8:04 AM
80	100	2/23/2023 8:03 AM
81	3	2/23/2023 8:00 AM
82	54	2/23/2023 7:59 AM
83	0	2/23/2023 7:36 AM
84	29	2/23/2023 6:51 AM
85	33	2/23/2023 6:46 AM
86	50	2/23/2023 6:26 AM
87	95	2/23/2023 6:08 AM
88	50	2/23/2023 6:03 AM
89	19	2/23/2023 5:38 AM
90	47	2/23/2023 5:37 AM
91	100	2/23/2023 5:18 AM
92	52	2/23/2023 5:02 AM
93	50	1/26/2023 2:17 PM
94	50	1/25/2023 6:47 PM

## Q7 Please tell us your thoughts on the current options for deliveries onto the island. For example, USPS, Penobscot Air UPS, FedEx or Dylan Purington's DeliverME for larger items. Are these working for you?

Answered: 87 Skipped: 11

#	RESPONSES	DATE
1	all important. More options would be helpful.	3/15/2023 8:41 PM
2	Very well thank you!	3/12/2023 11:48 AM
3	USPS has been a mess, hopefully it will improve. PIA and UPS are wonderful, not sure about FedEx, we hardly see them.	3/8/2023 11:02 AM
4	Yes	3/5/2023 11:30 AM
5	Yes they are	3/4/2023 11:17 PM
6	Yes	3/4/2023 8:27 PM
7	Yes	3/2/2023 3:46 PM
8	Yes, working well.	3/1/2023 11:17 AM
9	We have had no problem with package delivery.	2/28/2023 11:16 AM
10	Yes,	2/28/2023 10:50 AM
11	mostly working but having to make other arrangements for deliveries of large amounts or large items that are too much for Dylan	2/28/2023 9:38 AM
12	Yes, so far. USPS is becoming increasingly unreliable and PenBay Air often gets overloaded in the peak summer months. Draft Michael McFarland movement is needed. :-)	2/27/2023 7:44 PM
13	Yes	2/27/2023 9:25 AM
14	Yes	2/26/2023 3:46 PM
15	yes--used all these services at one time or another--grateful	2/25/2023 12:20 PM
16	No, not consistently	2/24/2023 6:19 PM
17	A summer resident, I depend on those services and their regularity.	2/24/2023 6:06 PM
18	Very worried we will not have timely deliveries; that we cannot trust the Post Office to be open when they say they are going to be, that mail is not being tampered with.	2/24/2023 3:08 PM
19	UPS ans Amazon would work for me	2/24/2023 1:25 PM
20	Yes	2/24/2023 7:48 AM
21	Seem to be working	2/23/2023 10:01 PM
22	Yes they are all satisfactory	2/23/2023 8:26 PM
23	Yes	2/23/2023 7:13 PM
24	Yes. I understand USPS delivery is now on the road to recovery.	2/23/2023 6:17 PM
25	YES	2/23/2023 6:11 PM
26	Yes, these are important	2/23/2023 6:00 PM
27	Current service by / from Penobscot Air works quite well.	2/23/2023 4:17 PM
28	Yes, working well, always expect delays living on the rock.	2/23/2023 3:36 PM



## Islesboro Essential Services & Businesses Survey 2023

29	Yes	2/23/2023 3:13 PM
30	essentially yes!! Amazing workers! I blame DeJoy for the recent decline in USPS delivery	2/23/2023 2:53 PM
31	USPS is a bit iffy sometimes and boy do our carriers need assistance. I receive most of the things purchased off island via the Penobscot Air service and I value that ALOT.	2/23/2023 1:41 PM
32	Not aware of what is available	2/23/2023 1:29 PM
33	Most of the time deliveries seem to work pretty well. There are times, particularly during the summer, that deliveries get delayed for quite a while, but that may only involve those of us that live a bit farther away. I realize that there's only so much space in the van on certain days.	2/23/2023 12:36 PM
34	Post office needs much improvement. Move the building to allow proper parking without people backing into other cars at the store. The rural route for USPS has been deplorable.	2/23/2023 12:22 PM
35	I don't trust USPS to be reliable. Penobscot Air UPS does an excellent job.	2/23/2023 11:58 AM
36	Complicated issue, as now being proven with USPS. Once the proper addressing of deliveries is universally used by residents, things may improve, but ultimately, the issue is the amount of deliveries, challenged by various modes of transportation on/off island with weather, staff etc.	2/23/2023 11:55 AM
37	YES	2/23/2023 11:32 AM
38	These are working for me.	2/23/2023 11:25 AM
39	For the most part. USPS has been awful, but seems to be getting better in the past week.	2/23/2023 11:19 AM
40	off island garden centers delivery and usps of course	2/23/2023 11:09 AM
41	Delivery services are good; we live down a very long road, and I regret having the delivery trucks use extra time to get to our house. I would happily come to a central pick-up location to get our packages.	2/23/2023 11:09 AM
42	Good enough	2/23/2023 11:09 AM
43	Need more delivery for larger items, everything else is working	2/23/2023 11:05 AM
44	These systems all work surprisingly well. Drivers are very understanding about coming down our long, uneven road.	2/23/2023 11:01 AM
45	No problems encountered so far.	2/23/2023 10:48 AM
46	Yes they work fine, even though the Post Office seems to be a bit of a mess. As to Electric Vehicle Charger, doesn't everybody who has an electric vehicle have a charger at home?	2/23/2023 10:42 AM
47	Yes	2/23/2023 10:41 AM
48	UPS and Fedex seem most reliable. USPS troubled by staffing issues. I've not used Deliver ME	2/23/2023 10:40 AM
49	Working	2/23/2023 10:34 AM
50	Knowlton also delivers to the island. I work with them frequently and have asked if they would consider setting aside one day per month to deliver here, so islanders could have things delivered, and they said they would consider it. Knowlton charges \$50 to receive an item, then a delivery fee (minimum \$500, I have found) could be split amongst many people. I assume Knowlton would want an assurance of a minimum per month to make it worthwhile.	2/23/2023 10:23 AM
51	Very important along with mainland lumber companies. Hammond and Viking	2/23/2023 10:21 AM
52	All of these work well for me.	2/23/2023 9:52 AM
53	YES	2/23/2023 9:47 AM
54	Generally, though occasionally packages go missing	2/23/2023 9:23 AM
55	ALL EXCEPT USPS ON OFF.	2/23/2023 9:15 AM
56	post office delivery needs to improve, deliveries after 6 7pm are uncalled for	2/23/2023 9:13 AM
57	All are essential	2/23/2023 9:06 AM

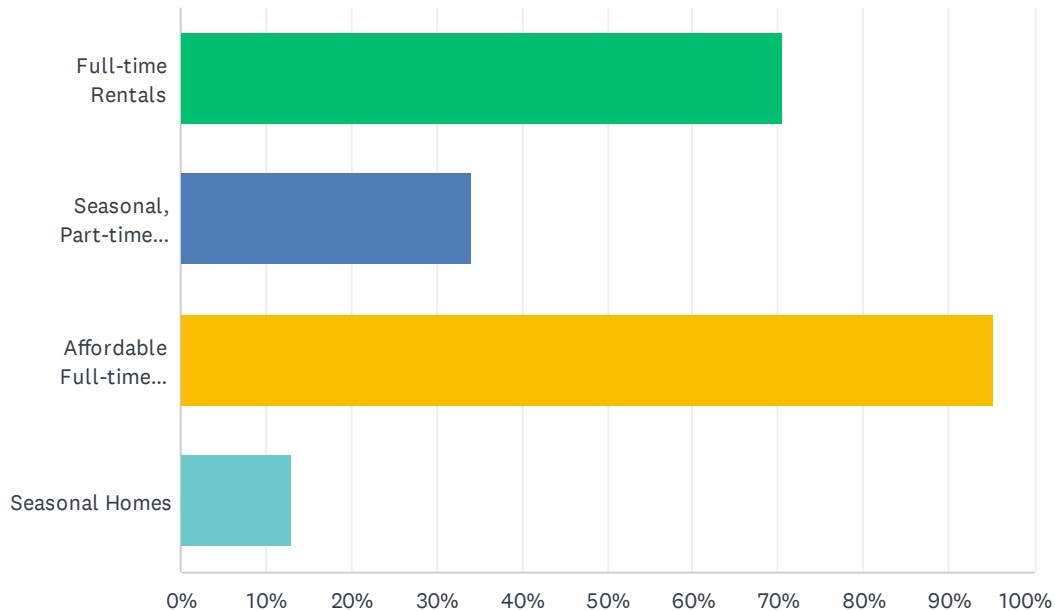
## Islesboro Essential Services & Businesses Survey 2023

58	Yes	2/23/2023 8:59 AM
59	Yes	2/23/2023 8:59 AM
60	Many depend on USPS. Critical. Penobscot air has been a vital service to the island. And Dylan's service has been a critical replacement for Leachs Express	2/23/2023 8:58 AM
61	Fine	2/23/2023 8:57 AM
62	Yes	2/23/2023 8:54 AM
63	Yes	2/23/2023 8:49 AM
64	Satisfied	2/23/2023 8:48 AM
65	It's a shit show.	2/23/2023 8:46 AM
66	yes	2/23/2023 8:39 AM
67	yes	2/23/2023 8:35 AM
68	No - not reliable - but that is not an expectation - More of a benefit! Appreciate all that they are trying to do!	2/23/2023 8:28 AM
69	They seem to be working	2/23/2023 8:22 AM
70	Clearer online notice of pending deliveries and where you will receive (home, PO for pickup?). Also a more regular delivery trip of off-island places — if Dylan could do a circuit on the mainland weekly so he wasn't so expensive and didn't need to be hired by just 1-/ people per trip.	2/23/2023 8:21 AM
71	None are working well lately.	2/23/2023 8:07 AM
72	PAUPS is fantastic! Dylan helpful when need arises. USPS staff work hard. Regulations make it less a community center.	2/23/2023 8:04 AM
73	All seem very important. The performance of the USPS is worsening alarmingly.	2/23/2023 8:03 AM
74	USPS - has been an ongoing guessing game for months with mail appearing late in the evening - preventing some from getting medications needed/spoiling medications due to freezing etc. Payments coming or going have been consistently late as well as other mail - it is an essential service and perhaps with new delivery people (just saw yesterday new employees perhaps) that should hopefully change. Penobscot Island Air continues to do a phenomenal job providing UPS/FedEx deliveries. Have seen the additional FedEx van now on island. The overload of packages has been beyond challenging, but theres also an issue with community members being incapable of understanding the limitations of the delivery service when overwhelmed with packages. Huge Cudos to Pen Bay air!! Have not had to utilize Dylan Puringtons services - believe it is a necessary service.	2/23/2023 8:00 AM
75	All except USPS is working great; USPS not currently stable or reliable	2/23/2023 7:59 AM
76	Yes	2/23/2023 7:36 AM
77	Add 2 days to promised delivery.	2/23/2023 7:24 AM
78	USPS needs to be more reliable	2/23/2023 6:51 AM
79	I am happy with the current service.	2/23/2023 6:46 AM
80	Yes now that the USPS is having postal workers deliver mail.	2/23/2023 6:26 AM
81	Yes	2/23/2023 6:08 AM
82	Yes	2/23/2023 6:03 AM
83	They are good, but do wish there were a way to have larger items delivered to island	2/23/2023 5:44 AM
84	Yes	2/23/2023 5:38 AM
85	Yes	2/23/2023 5:37 AM
86	Mail can be inconsistent. Penobscot Air delivery works well for us. Never used Deliver Me but would want such a service when needed, at a reasonable rate. Love that Viking delivers!	2/23/2023 5:18 AM



## Q8 Housing? Which of the following housing-related services do you feel are necessary for islanders to provide to support your daily life on the island?

Answered: 85 Skipped: 13



ANSWER CHOICES	RESPONSES
Full-time Rentals	70.59% 60
Seasonal, Part-time Rentals	34.12% 29
Affordable Full-time Family Homes	95.29% 81
Seasonal Homes	12.94% 11
Total Respondents: 85	

#	COMMENTS?	DATE
1	a place for people to spend a night or two on the island would be fantastic. A B&B or tiny hotel?	3/15/2023 8:41 PM
2	We need affordable housing for the people who provide the essential businesses which might include renters and owners.	3/8/2023 11:02 AM
3	Can't have economic sustainability without housing	2/24/2023 6:19 PM
4	There is a need for a housing repair initiative for seniors on fixed incomes who cannot afford to have basic repairs done - insulation, foundation work, new windows and doors, railings on steps, electrical upgrades, and roof repairs.	2/24/2023 3:08 PM
5	We need a B&B	2/23/2023 6:17 PM
6	I wish there were single room apartments over businesses and town buildings so that single people who work and don't have much income have cheaper places to live	2/23/2023 2:53 PM

## Islesboro Essential Services & Businesses Survey 2023

7	We have a seasonal home on the island	2/23/2023 1:29 PM
8	Island folks that want to live here and own a house is impossible. Nothing is affordable....	2/23/2023 12:22 PM
9	Year-round population needs to be supported in all ways.	2/23/2023 11:55 AM
10	All island services are dependent on available housing. It should be the highest priority.	2/23/2023 11:32 AM
11	If we want families on the island, they have to have somewhere to live.	2/23/2023 11:19 AM
12	we have tiny house. It would be nice to have a place for visitors to stay	2/23/2023 11:09 AM
13	I feel that island housing for year-round residents should be a priority.	2/23/2023 11:09 AM
14	Most import thing to provide support and sustainability	2/23/2023 11:05 AM
15	We have a seasonal home.	2/23/2023 10:48 AM
16	Just look at how many workers come out on the ferry every morning.	2/23/2023 10:42 AM
17	We have too many seasonal homes and rentals we need more families however with the cost of the ferry why would they move here	2/23/2023 10:41 AM
18	Enforce zoning and building codes.	2/23/2023 10:21 AM
19	These two items are not necessary for me, however, I see a need for them on the island.	2/23/2023 9:52 AM
20	I AM SET. I DON'T NEED ANY OF THESE.	2/23/2023 9:15 AM
21	It is a reality of life that it costs 15-20% more to build on island than comparable on mainland.	2/23/2023 8:07 AM
22	I am not in favor of the town of islesboro taxpayer becoming the builders/overseer or landlords in any capacity. Private homeowners have the capability to provide rental units if their situation provides. We have a great asset with Islesboro Affordable Housing. I believe that we should work with the entity that has the most experience and support those efforts to continue to improve and possibly build single unit rentals that are affordable. Seasonal homes are where many make their living if this is to mean are the seasonal homes beneficial. We could not survive without the 'larger' summer/seasonal population that come to the island.	2/23/2023 8:00 AM
23	Without affordable housing, the island will have a hard time keeping the very people who make island life possible.	2/23/2023 5:44 AM

## Q9 If you could choose ONE project for IESC to support or promote, what would it be? Be as specific as possible.

Answered: 72 Skipped: 26

#	RESPONSES	DATE
1	IESC is doing a great job of fostering local small businesses. Thanks!	3/15/2023 8:41 PM
2	Make it easier for essential workers (see question 1) to move here. Either give them subsidized housing for a year or favorable mortgages. Encourage ICS to promote training for these occupations.	3/8/2023 11:02 AM
3	A Gas station ( including diesel fuel(	3/5/2023 11:30 AM
4	A restaurant/bar	3/2/2023 10:53 PM
5	Support to have more on-island plumbers & electricians.	3/2/2023 3:46 PM
6	Affordable housing/rentals for teachers and other workers.	2/28/2023 11:16 AM
7	attracting another plumber and electrician to live and work on the island	2/28/2023 9:38 AM
8	Viable restaurant option(s) for summer and year-round. Maybe adjunct to markets so staffing/provisions/food usage can be more cost-effectively managed to make it work year-round.	2/27/2023 7:44 PM
9	Encourage the school to promote students going into the trades.	2/26/2023 3:46 PM
10	solar panels on telephone poles and any/all public buildings as well as large private building (boat yard structures)	2/25/2023 12:20 PM
11	Modern gas pumps	2/24/2023 6:19 PM
12	Utility bills continue to rise; people need reliable alternatives to being charged so much for electricity by CMP.	2/24/2023 3:08 PM
13	AAA support	2/24/2023 1:25 PM
14	Affordable housing	2/24/2023 7:48 AM
15	Off street expansion parking lot near ferry terminal of ferry road.	2/23/2023 10:01 PM
16	Housing to support more tradespeople like plumbing and electrical. Also for resident counselor for those affected by drugs and alcoholism.	2/23/2023 8:26 PM
17	Find someone to take on small repair projects	2/23/2023 7:13 PM
18	EV charging stations	2/23/2023 6:17 PM
19	Emergency service to mainland	2/23/2023 6:11 PM
20	Parking at the ferry, off island contractors park many vehicles at the terminal and take up all the spaces. PYY park a couple of cars there, can't they only park one.	2/23/2023 6:00 PM
21	Increase the availability of tradesmen such as plumbers, electricians, carpenders & painters	2/23/2023 4:43 PM
22	Retail gasoline pump	2/23/2023 4:17 PM
23	Affordable housing for year around working families & individuals.... Those who will soon be pushed off island ...	2/23/2023 3:36 PM
24	Another plumber	2/23/2023 3:13 PM
25	What's going to happen to the DHS when Bill Warren retires - this is HUGE, not just for the summer community but the whole island...My vote would be that it continue as a food/newspaper/simple supplies store in some form - may be rehabbed and a wood stove	2/23/2023 2:53 PM

## Islesboro Essential Services & Businesses Survey 2023

added to serve islanders during spring summer and fall - add chili to the spring and fall menu.



26	Years ago there used to be a hardware store on the island. If memory serves me correctly, it was called Pendeltons. I would think this would also be helpful for full-time residents.	2/23/2023 1:29 PM
27	Housing for tradespeople or small business owners.	2/23/2023 12:36 PM
28	Affordable housing	2/23/2023 12:22 PM
29	Affordable housing to support a year round community.	2/23/2023 11:58 AM
30	As stated in previous survey, IESC could serve all businesses well by offering counseling, mentoring of all things legal, financial, customer service, etc. The "Wild West" approach does not satisfy the customer or the laborer or the proprietor. Granted the pandemic raised the issue to more awareness, but nothing in the above categories of running a business, "Ethics of Business" for both entities: business and customer.	2/23/2023 11:55 AM
31	Housing options	2/23/2023 11:32 AM
32	Work with Select Board to approve and build multifamily units/apartments. Why does it all have to be single family homes on big lots?	2/23/2023 11:19 AM
33	On-island ride-sharing or a taxi service.	2/23/2023 11:09 AM
34	Pub	2/23/2023 11:09 AM
35	Housing	2/23/2023 11:05 AM
36	There was a rumor a couple of years ago that Cliff Houle was going to leave the island and we considered the possibility that we would have to sell our property. It's not just the automotive services he provides in our area, he has helped us out of all kinds of jams from pulling our car out of the ditch to dropping a car for us at the ferry. He and Laura are totally essential.	2/23/2023 11:01 AM
37	Items checked in number 1 above.	2/23/2023 10:48 AM
38	Affordable full time family homes.	2/23/2023 10:42 AM
39	Public pool for kids swimming lessons; protected bike paths from Dark Harbor to Big Tree	2/23/2023 10:34 AM
40	It seems the emergency/overnight boat transport situation needs to be figured out immediately. After that, I would say affordable housing/rentals to make it easier for people to live and work on the island.	2/23/2023 10:23 AM
41	The Maine Public Utility Commission has been asked (Docket No, 2023-00019) on 2/21/2023 to approve time of use electricity supply rates along with a new Islesboro Electric Department in order to provide new less expensive off-peak electric energy rates and options. CMP to continue service as it is today. The IESC Board should be aware of but need not take any action until MPUC rules.	2/23/2023 10:21 AM
42	Probably affordable full time homes, so the island can attract and keep trades people	2/23/2023 9:23 AM
43	AFFORDABLE HOUSING. HOUSING THAT WOULD ATTRACT PEOPLE. MORE PEOPLE WOULD BOLSTER EXISTING BUSINESSES AND OPEN OPPORTUNITY FOR ISLAND STYLE BUSINESSES.	2/23/2023 9:15 AM
44	Ferry services. We need a new ferry.	2/23/2023 9:06 AM
45	Affordable housing to attract year round skilled workers / families. With housing we solve the worker shortage, build community, more island people to support the stores and school.	2/23/2023 8:59 AM
46	Veterinary care. There are no services to help a sick or injured animal, be it wild or a pet.	2/23/2023 8:59 AM
47	A safe and reliable gas pump that does not threaten the environment on the island.	2/23/2023 8:58 AM
48	Support a year round cafe	2/23/2023 8:49 AM
49	Affordable housing	2/23/2023 8:48 AM
50	Service related business. Heating maintenance and repair. Plumbing repair. 60 years living here this is a crap shoot No more lawn mowers and dumptrucks	2/23/2023 8:46 AM

## Islesboro Essential Services & Businesses Survey 2023

51	Fresh produce on island.	2/23/2023 8:35 AM
52	Affordable housing	2/23/2023 8:28 AM
53	Renovating retail gasoline pumps	2/23/2023 8:25 AM
54	Affordable housing	2/23/2023 8:22 AM
55	Year round housing rental	2/23/2023 8:21 AM
56	Emergency transportation to hospital.	2/23/2023 8:10 AM
57	Perhaps to work with IAP or a private entity to build an apartment structure	2/23/2023 8:07 AM
58	Affordable housing, apartments for families and singles working on the island.	2/23/2023 8:04 AM
59	Auto repair/maintenance willing to make appointments, provide same day service, waiting room, do inspections, etc. If you have only one car it's very hard to get service on island. I always go to the mainland for maintenance and pray for no on island breakdowns.	2/23/2023 8:03 AM
60	I think thoughtful selection and support of young people who want to remain on island and support their community with services is critical.	2/23/2023 8:00 AM
61	Since at least one store is well invested in, supporting the other store would be great and Ensuring there is accessible gasoline for community members (at a reasonable price) for the long term future. Right now it's better to pay the ferry ticket and combine with other errands.	2/23/2023 7:59 AM
62	Regular and afford Water taxi service	2/23/2023 7:36 AM
63	Year round housing.	2/23/2023 6:51 AM
64	Uber/ taxi service	2/23/2023 6:46 AM
65	Stores taking food stamp cards	2/23/2023 6:17 AM
66	Health Center benefits everyone.	2/23/2023 6:08 AM
67	Transportation	2/23/2023 6:03 AM
68	Restaurant where you could eat dinner, for non-club members. It would be good for year round morale, and nice for part time residents.	2/23/2023 5:44 AM
69	We need more trades people; plumbers, electricians, painters, handymen, etc	2/23/2023 5:38 AM
70	Town Center, with landscaping, parking, and affordable rental apartments so that it looks like a NE village. Shade trees, sidewalks, the ICC "park" for community gatherings,	2/23/2023 5:18 AM
71	Year round affordable property	2/23/2023 5:02 AM
72	Facilitating housing for year round residents.	1/26/2023 2:17 PM



## Q10 Do you have other comments or suggestions for the IESC Board to consider?

Answered: 30 Skipped: 68

#	RESPONSES	DATE
1	We need to consider improving the dirt roads on the island. This year the mud season started early and looks to be extensive. Not only does it interfere with mail and other deliveries, it could be a safety concern if ambulance or fire trucks can't navigate. If the town doesn't have the money, maybe IESC can offer some help.	3/8/2023 11:02 AM
2	Keep up the good work.	2/28/2023 11:16 AM
3	i'm a seasonal resident of 40 years--may-august--so my choices above reflect that. I am grateful for all the services that do exist.	2/25/2023 12:20 PM
4	What else can IESC do with the real estate it owns downtown? Multi-unit housing? Additional business/retail space? Gas pumps and chargers? Parking with shuttle?	2/24/2023 6:19 PM
5	Again, as a summer resident, it's not for me to opine on matters much closer to island residents' needs and life styles. What we've seen of the care and approach for island stability on the part of IESC has been impressive looking forward.	2/24/2023 6:06 PM
6	1) Responsible planning around maintaining fresh water here on the island. 2) emergency management planning in case of natural disaster, fire, or severe weather concerns. 3) Serious mental health issues including addiction concerns among all ages. 4) Support youth to go into education to have the skills for all our needed services - including having EMS and Public Safety offer courses at the School for students.	2/24/2023 3:08 PM
7	It would be great if IESC could figure out the parking situation at the Post Office, so that cars don't have to back into ongoing traffic. There was another accident there last week.	2/24/2023 7:48 AM
8	Aquaculture is a nice to have but non essential service from an IESC investment standpoint	2/23/2023 8:26 PM
9	Would love to help xo	2/23/2023 6:11 PM
10	Keeping property taxes low so working people can live here	2/23/2023 6:00 PM
11	I understand Durkees is "up for sale". If so, it is critical that the market remain a viable operation for the community.	2/23/2023 4:17 PM
12	A huge thank you for all you do for the island! 🙏	2/23/2023 2:53 PM
13	Thank you for all your hard work on behalf of the residents!	2/23/2023 1:41 PM
14	It would be nice to have place to go to eat for the general public, but I do not know if the island can sustain it.	2/23/2023 1:29 PM
15	Loans for people that one day hope to buy a house or small plot of land to live on.	2/23/2023 12:22 PM
16	Please consider response to #9...have been coming here for 80 yrs, managing seasonal home for 40 yrs, living here year-round, for over 20 yrs. Thank you for being here, and for your support of the island welfare.	2/23/2023 11:55 AM
17	We don't need a level 3 charger on the island. Level 2 chargers at the stores or municipal buildings would be just fine. If more people had EVs, we wouldn't need gas pumps.	2/23/2023 11:19 AM
18	SLOWER TRAFFIC ON MAJOR ROADS, MORE SPEED BUMPS, MORE ATTENTION GIVEN TO WALKING ON THE CORRECT SIDE	2/23/2023 11:09 AM
19	The biggest thing that would be helpful for us would be some sort of ride-sharing service originating on the island -- I would guess this is more like Uber/Lyft than a taxi service, given the irregular usage; this is also a low-infrastructure/high impact system for IESC to consider supporting.	2/23/2023 11:01 AM

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20	I have been thinking recently about the high cost of heating and all the blowdowns we have on the island. What if there was a small crew that was hired by IESC, or some other benevolent group, who cut up and delivered downed wood to people on the island who need affordable heat. I have seen the soft wood outdoor furnaces installed at more and more houses-- perhaps \$\$ incentives could be given to people in need to have them installed, and then the crew could deliver wood to them. Island property owners and businesses could be put on a list for the crew to clear their land of burnable blowdowns at no cost to them.	2/23/2023 10:23 AM
21	Be informed about Maine Department of Marine Resources aquafarm licenses and leases applications in Islesboro surrounding waters to "outside" interests rather than "local" interests.	2/23/2023 10:21 AM
22	Thank you again for your visionary work on the island broadband.	2/23/2023 8:59 AM
23	I like the idea of having some sort of taxi/Uber service near the ferry. It would help ease up on the parking congestion. Maybe it could work like the Quicksilver... to charter or share.	2/23/2023 8:59 AM
24	Thankful for the work of this group	2/23/2023 8:48 AM
25	We are losing this island. There is no service business here. People will leave and then... it will cost more. When everything comes from the main land its double price. I think that is starting to come to light. I am very set in my ways that we are losing the foundation of Islesboro. Services and places to live. Our stores are top notch. as the world changes we will also but now is the time to look at our services and housing. Fred Porter	2/23/2023 8:46 AM
26	As ferry prices have become so expensive, I think it is important that we have a good grocery store selection, fairly priced, and working delivery arrangements with such stores as Rankin's. We are in desperate need of more on-island carpenters and handypeople. We haven't managed to find anyone to paint our house in years! Perhaps a town listing, updated, could be assembled to help residents in need of such workers.	2/23/2023 8:35 AM
27	How do we encourage a cafe on the island? Coop? It will be interesting to see how the Fen works out.	2/23/2023 8:04 AM
28	Anything that improves island food production may not seem essential now but I think will grow in importance.	2/23/2023 8:03 AM
29	I would like to see perhaps some connection with the school. We have pushed the path to college upon students for years, and celebrated the prestigious universities/colleges they have been admitted to. That said - we've many leave these schools and found that successes for many students would have been better directed towards a vocational path - again which the island is lacking. Young people interested and skilled at trades. It would seem a win-win situation for the island community/students/school and potential growth in services if there were a connection made between IESC and ICS.	2/23/2023 8:00 AM
30	Appliance repair and delivery are also concerns. Few companies will deliver and set up, much less come out and repair.	2/23/2023 5:44 AM